

# JOHN J. DRISCOLL UNITED LABOR AGENCY *Annual Report 2008-2009*



*"It is nice to see other people be joyful in what you have accomplished."*

## *From A Dislocated Worker:*

*"... I was at my lowest ebb when I discovered the existence of your agency... I want you to know that my optimism is back because of the counseling, food pantry assistance, medical and financial referral assistance available to me...thank you for the direct support I received to get me back on my feet."*



This past year has been one of challenges for the John J. Driscoll United Labor Agency (ULA) -- its Board, staff, volunteers, clients and funding partners.

As job loss continued to grow in Connecticut and the nation, ULA experienced unprecedented demands for basic, reemployment and vocational rehabilitation services from unemployed and underemployed workers. At the same time, the financial crisis reduced available charitable foundation resources and most United Way programs saw no funding growth due to reduced campaign revenue.

ULA's Board and staff worked diligently to double fundraising support from Connecticut's labor organizations and union members in order to maintain core services and help working families in crisis.

Working with the Connecticut Labor Department's Rapid Response Team, ULA helped ease the impact of job loss for thousands of workers by providing information regarding available government and community services.

ULA more than doubled its emergency food pantry services and holiday toy distribution as workers found themselves unemployed for longer periods. The Hartford Foundation's Beatrice Fox Auerbach Fund and the Shop Rite Partners in Caring Fund provided grants for additional food. Labor organizations from throughout the state generously secured additional donations for food and toys.

With a new grant from Capital Workforce Partners and resources from the AFSCME CT Council 4, ULA launched a successful employment and learning program for unemployed young adults in the New Britain area.

As part of a statewide coalition of non-profits, business, labor and religious organizations, ULA also celebrated its information and advocacy role with the passage of Connecticut's Sustinet Plan for healthcare reform.

These achievements would not have been possible without the hard work and generosity of our ULA Board, staff, volunteers and funding partners. Thank you for your support! Together we changed the lives of many individuals and helped improve conditions within our communities.

John W. Olsen  
President

Lynn M. Dallas  
Executive Director

## MISSION STATEMENT

*The United Labor Agency was established to meet the human services needs of workers and their families. The AFL-CIO goal is to assist union members and all workers through community service programs in handling problems and difficulties arising off the job. This involves mobilizing and utilizing the financial and other human service supports of public agencies and the private sector, as well as the resources of the labor movement.*

## BOARD OF DIRECTORS

John W. Olsen, President, CT State AFL-CIO	Carol Carney	Melodie Peters, AFT CT
Robert Madore, Treasurer Region 9A, UAW	David Cooper	Michael Petosa, Bristol Central Labor Council
James Parent, Secretary, IAMAW District 26	Everett Corey, IAMAW District 26	Brian Petronella, UFCW Local 371
Sal Luciano, Administrative VP, AFSCME Council 4	Benedict Cozzi, Operating Engineers Local 478	Edward Pryjmaczuk, UFCW Local 919
Thomas Bruenn, VP	Carmen Diaz-Burham, UAW Local 376	Renato Ricciuti
Dominic Badaloto	Betty Kuehnel	Edward Sasso, AFSCME Council 4
Peggy Buchanan, Greater Hartford Central Labor Council	Danny Mastropietro, Region 9A UAW	Jan Van Tassel, CT Legal Rights Project
Wayne Burgess, S.E. CT Central Labor Council AFL-CIO	Tammy MacFadyen	Peter Thor, AFSCME Council 4
Leo Canty, AFT CT	Bernie McKinnon	Paul Wallace, AFSCME Council 4
	Ron McLellan, SEIU 511	Thomas Wilkinson, UFCW Local 371
	Mary-Lou Millar, CT Health Care Associates	William Wolfe, Jr., AFT BPSA Local 1464

## OFFICE LOCATIONS

### Rocky Hill—Administration

56 Town Line Road  
Rocky Hill, CT 06067  
(860) 258-6640

### Hartford/New Britain

77 Huyshope Avenue  
Room 210  
Hartford, CT 06106  
(860) 727-9301

[www.ctula.org](http://www.ctula.org)

### Middletown

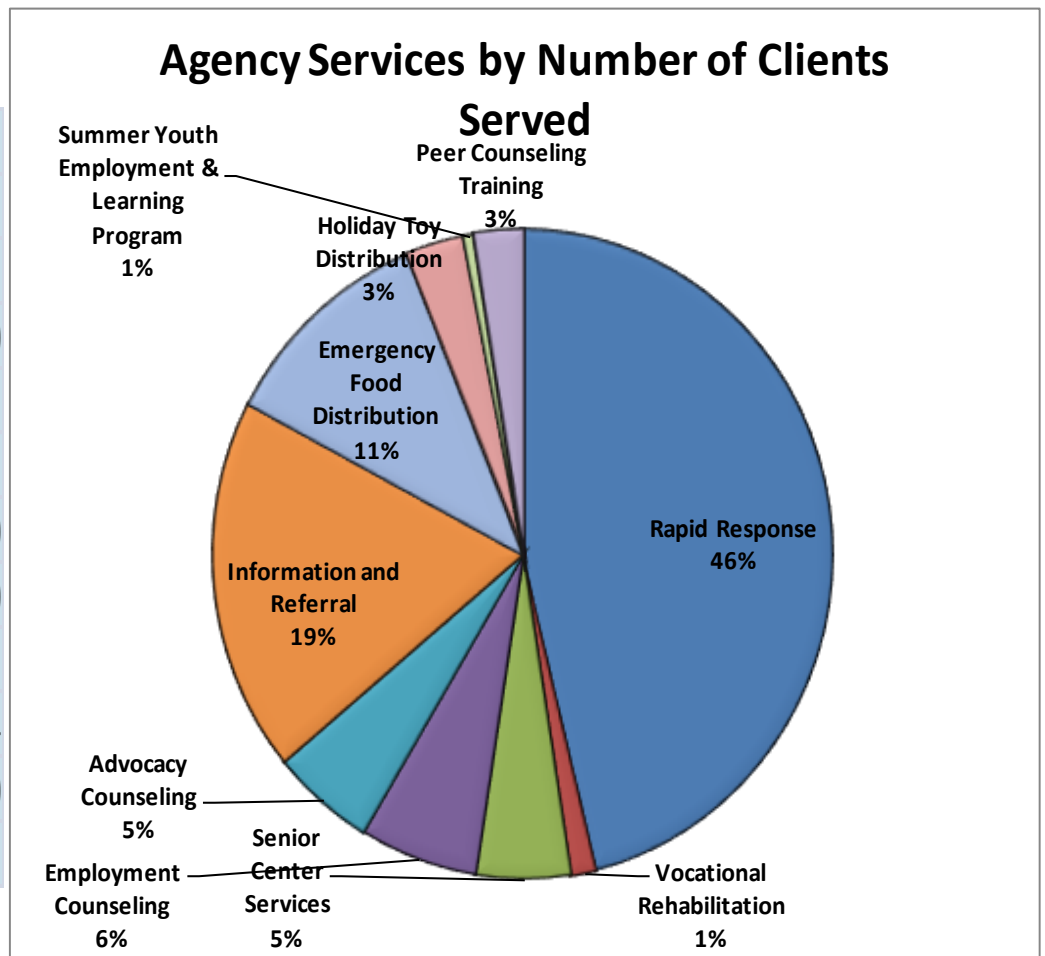
100 Riverview Center Suite 270  
Middletown, CT 06457  
(860) 347-8060

### Waterbury

Palladino Senior Center  
30 West Main Street  
Waterbury, CT 06702  
(203) 755-8745

## 2008-2009 CLIENT SERVICES AT A GLANCE

Agency Services by Number of Clients Served	
Rapid Response	3671
Vocational Rehabilitation	109
Senior Center Services	390
Employment Counseling	489
Advocacy Counseling	425
Information and Referral	1490
Emergency Food Distribution	890
Holiday Toy Distribution	241
Summer Youth Employment & Learning Program	44
Peer Counseling Training	200
<b>Total</b>	<b>7949</b>



## PARTNERS AND FUNDING SOURCES

AFSCME Council 4  
 AFT Connecticut  
 Capital Workforce Partners  
 Central Labor Councils  
 City of Waterbury  
 Connecticut Department of Labor  
 Connecticut State AFL-CIO  
 Connecticut Department of Mental Health and Addiction Services  
 Foodshare  
 Hartford Foundation for Public Giving and  
 The Beatrice Fox Auerbach Foundation Fund  
 IAM District 26

Individual Contributions  
 Local Businesses  
 Middlesex United Way, Inc.  
 Operating Engineers Local 478  
 Samuel and Katie Wohl Foundation  
 ShopRite Community Foundation  
 UAW/GM Training Fund  
 UFCW Local 919  
 United Way of Central and Northeastern CT  
 United Way of Greater Waterbury  
 Universal Health Care Foundation

**Referral and Advocacy**—through a variety of human service and unemployment and training programs, ULA provided direct assistance, advocacy and referral to government programs, social service agencies and employer and union programs for workers and their families. Staff assisted workers in the following areas:

- Unemployment Benefits
- Veterans' Benefits
- Medical and Health Services
- Workers' Compensation
- Social Security
- SNAP Benefits (formerly known as Food Stamps)
- Emergency Food Pantry
- Public Assistance
- Alcohol and Drug Counseling
- Consumer Assistance
- Family Counseling
- Disability Benefits

**Peer Counselor Training**—ULA also offered a unique Worker Counselor Training Course that trained volunteers in peer counseling techniques and services available. This volunteer network was supported by agency staff and provided a vital human link between those in need and the human services delivery system.

The Community Services program was a cooperative effort of the CT AFL-CIO and the United Ways of Middlesex, Central and Northeastern CT and Greater Waterbury.

**Employment Assistance**—ULA also worked with public and private agencies, labor organizations, business and industry to deliver state-of-the-art employment and training services for dislocated workers. When families and communities faced job loss,

ULA provided:

- Rapid Response/Early Intervention to provide information to displaced workers regarding available services
- Referral to relevant human service agencies to maintain basic needs and secure supportive services
- Career counseling and assessment to assist with career choices and skills transferability in the existing labor market
- Job search and change management workshops
- Pre-retirement counseling
- Technical assistance to unions, employers and communities to insure coordination of available resources

**Special Programs**—ULA developed and operated various specialized programs to help working families. These included:

- Employment assistance and vocational counseling to support an individual's recovery from substance use disorders
- Career decision-making workshops, job clubs, job placement and retention counseling and subsidized employment assistance for unemployed low income parents
- Affordable healthcare advocacy
- Recreational activities for older workers and retirees with restricted income
- Emergency food distribution

# AUDITED FINANCIAL STATEMENTS OF ACTIVITIES

For the Years Ended

June 30, 2009

June 30, 2008

**Revenues:**

Federal, State & Municipal Grants	\$ 828,030	\$ 909,894
United Way Allocations	255,340	252,500
Program Service Fees	113,875	50,448
Contributions	53,447	37,917
30th Anniversary	-	28,840
Interest Income	2,349	2,665
Other Income	1,792	2,480
	1,254,833	1,284,744
<b>Total Revenue</b>	<b>1,254,833</b>	<b>1,284,744</b>

**Expenses:**

Salaries	625,192	675,459
Fringe Benefits	327,488	340,080
Rent	68,802	72,562
Telephone	16,062	17,478
Equipment	22,948	16,647
Travel	12,661	11,720
Consumable Supplies	24,454	32,284
Insurance and Bonding	7,071	7,071
Consultants/Instructors	68,462	91,942
Accounting and Legal	10,000	10,000
Conference/Training	5,770	4,262
Other Program Activities	7,650	6,768
Miscellaneous	246	766
	1,196,806	1,287,039
<b>Total Expense</b>	<b>1,196,806</b>	<b>1,287,039</b>

Change in Net Assets	58,027	(2,295)
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Net Assets Beginning of Year	128,250	130,545
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Net Assets End of Year	\$ 186,277	\$ 128,250
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